



MRO Insider
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MRO Insider Launches Live Map Capability on Platform

Allows Operators Live Map View of AOG, FBO and Detailing Providers

Dexter, MI – February 2, 2022 – MRO Insider announced this week that the platform has launched a live map feature on their service quoting platform that will allow operators to request quotes from AOG, FBO or detailing providers on demand, based on live-updated locations.

Andy Nixon, President of MRO Insider explained, “Our platform traditionally allowed users to send requests based by airport identifier and automatically notified providers located within a specific radius. With our map feature, users will be able to find the location on the map where they need service and send direct requests to providers for AOG support, FBO pricing, or detailing needs through our network.”

Providers are notified through both e-mail and mobile push notification that an operator has submitted a request for service through the platform. The provider can then respond through the platform to the operator, providing pricing, timing, and contact information.

Nixon further explained, “Based on feedback from our customers, we discovered there are times when operators would prefer to directly request a quote from a specific provider. Creating a map and showing all 250 providers we have on the network seemed like the best way to put the power back into the hands of the maintenance controllers, and schedulers/dispatchers who are proactively searching for solutions for their maintenance, fuel, and appearance needs.”

About MRO Insider

Founded in 2016, MRO Insider is the only platform in business aviation that allows users to solicit multiple quotes for service with a single request. The network of service providers includes AOG, scheduled airframe and engine maintenance, avionics, paint, interior, detailing and parts along with fuel, hangar rental, and ground handling. The MRO Insider app allows users to ‘ping’ service providers based on the current aircraft location, eliminating the redundant phone call and email process. The platform currently has over 2,500 registered tail numbers and with over 250 provider locations.

For more information, contact Andy Nixon at andy@mroinsider.com.

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