



MRO Insider
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MRO Insider, Aviation Heaven Merge; Adding AOG and GSE coverage in Over 25 Countries Worldwide

MRO Insider users will have international coverage through the mobile app and desktop platform

Michigan – June 13, 2022 – MRO Insider announces a merger with Aviation Heaven; the company led by Andreas Past in Europe. The two companies have added over 60 FAA authorized providers to date, visible through the app and live map. The map updates provider locations every minute, allowing flight departments to plan where to land if issues should arise. This first round includes 63 service providers outside the US, moving the total number of providers to over 400.

Andy Nixon, President of MRO Insider, states "Andreas has assisted our team in the past by quickly providing international contacts for maintenance, parts, and GSE." He goes on to say, "It seemed fitting to partner up with a like-minded individual when it comes to supporting corporate aircraft operators through technology," adding, "now that the international providers will have our app, pings from operators will be quickly dispatched by FAA authorized facilities within 300nm of the aircraft in need."

Andreas Past, President of Aviation Heaven, states "It's great to see both networks working together on the same goal, providing worldwide coverage for FAA registered jets. We at Aviation Heaven are proud to represent MRO Insider in Europe, Asia, and Africa. Additionally, European, Asian, and African Operators can use MRO Insider to find FBOs on their trips to the US."

Service providers are notified through e-mail and push notifications that aircraft operators are searching for maintenance through the platform. The provider responds within the app directly to the operator, including ETA and pricing. Operators can quickly download required vendor paperwork such as drug/alcohol info, proof of insurance, and ops specs. Average response times for AOG events have dropped below 8 minutes from when the operators send a request. "Our operators are receiving 3-6 competitive quotes for AOG response quicker than sitting on hold with a single call center," Nixon adds. In January, the company has pushed into the FBO market to include hangar rental, fuel quotes, handling, and ground service equipment to name a few.

For more information, contact Andy Nixon at andy@mroinsider.com.

About MRO Insider

Founded in 2016, the MRO Insider app allows users to 'ping' service providers based on the current aircraft location, eliminating the redundant phone call and email process. The platform currently has over 2,500 registered tail numbers and over 400 provider locations.

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