



MRO Insider
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MRO Insider App Nails First International AOG Request

First recorded AOG event in Europe met with a quick response and job squawk completion

Michigan – August 12, 2022 – Following the launch of their European expansion, the MRO Insider platform was used this week to quickly dispatch AOG support in Italy for a US-based Gulfstream operator. With the international coverage added, MRO Insider users can now pay an annual fee to have AOG support in the US and over 25 additional countries, with packages starting at \$500 per year. Service providers enrolling on the MRO Insider network are vetted for certifications, drug/alcohol paperwork, liability insurance, and more. MRO Insider is now offering flight departments and service providers 12 months at no cost if the value is not recognized through the platform.

Andy Nixon, President of MRO Insider stated, “Thanks to our recent international expansion, one of our valued flight departments was able to ping out for AOG support and receive options over in Italy”, adding, “one of our newly-added providers, who carries a Part 145 approval, responded quickly and efficiently; carrying out the AOG work and getting the US-based aircraft back in the air.” Nixon goes on to mention, “for a flat, yearly fee, flight departments won’t find a better value or insurance policy when it comes to AOG situations both domestically and internationally.”

The platform also offers FBO service support such as fuel and hangar, detailing, scheduled maintenance quotes, parts, and ground service equipment. Nixon adds, “our company doesn’t get involved with brokering jobs or being paid commissions; this model continues to exceed the expectations of our providers and flight departments – yet another way we continue to improve efficiency and transparency while we raise the bar for business aviation services.”

About MRO Insider

Founded in 2016, the MRO Insider app allows users to ‘ping’ service providers based on the current aircraft location, eliminating the redundant phone call and email process. The platform currently has over 2,700 registered tail numbers and over 400 provider locations. For more information, contact Andy Nixon at andy@mroinsider.com.